

**Contact Information  
for Questions and Claims**

***Humana***

*Bay Bridge Administrators, LLC  
P.O. Box 161690 • Austin, TX 78716  
800-845-7519  
512-275-9350 (Fax)*

*<http://www.baybridgeadministrators.com/index.php>  
Submit claims to [claims@bbadmin.com](mailto:claims@bbadmin.com)*

***Aflac***

*(CAIC a proud member of the Aflac family of insurers)  
2801 Devine Street • Columbia, South Carolina 29205  
Customer Service  
800-433-3036  
[www.aflacgroupinsurance.com](http://www.aflacgroupinsurance.com)*

***American United Life (AUL)***

*Claims Email*

***OneAmerica.claims@customdisability.com***

*Customer Service  
844-827-9499*

***Boston Mutual Life Insurance Company***

*120 Royall St  
Canton, MA. 02021  
1-800-669-2668  
781-828-7000  
[www.bostonmutual.com](http://www.bostonmutual.com)*

***Mark III Brokerage***

*114 E. Unaka Ave.  
Johnson City, TN 37601  
800-532-1044 ext. 217  
[www.markiiibrokerage.com/leecountyva](http://www.markiiibrokerage.com/leecountyva)*