

Contact Information for Questions and Claims

MedCost Benefit Services (Medical, Dental)

1-800-795-1023

www.medcost.com

mbscs@medcost.com

Send Dental Claims to:

MedCost Benefit Services

PO BOX 25987

EDI 56205

Winston-Salem, NC 27114-5987

or by email to mbswebmail@medcost.com

mbscs@medcost.com

Vision Service Plan (VSP)

1-800-877-7195

www.vsp.com

Humana Cancer

Customer Service

1-800-845-7519

Claims Email: claims@bbadmin.com

Claims Fax: 512-275-9350

Claims Mailing Address

Bay Bridge Administrators, L.L.C.

PO Box 161690

Austin TX 78716

Aflac Group

P O Box 427

Columbia, SC 29202

Customer Service

1-800-433-3036

Fax: 1.866-849-2974

Email: CSCMail@Aflac.com

www.aflacgroupinsurance.com

American United Life (AUL)

Customer Service:

1-800-553-5318

For Claims:

American United Life Insurance Company

c/o Custom Disability Solutions

600 Sable Oaks Drive, Suite 200

South Portland, ME 04106

Fax: 1-844-287-9499

OneAmerica.claims@customdisability.com

Toll Free Phone 1-855-517-6365

Unum Life Insurance Company

1 Fountain Square

Chattanooga, TN 37402

1-800-445-0402

www.unum.com

Texas Life Insurance Company

1-800-283-9233, prompt #2

P O Box 830

Waco, Texas 76703

www.texaslife.com

Mark III Employee Benefits

211 Greenwich Road

Charlotte, NC 28211

1-800-532-1044

Fax: 704-365-1529

www.markiiieb.com

View Benefits Online and Download Claim Forms at:
www.markiiibrokerage.com/clevelandcountywaternc

***Cleveland County Water
Employee Notes:***