Gilsbar Flexible Spending Accounts

Plan Year: January 1, 2014 - December 31, 2014 Health Care Choice FSA maximum: \$2,500.00 Health Care Choice FSA minimum: \$0.00 Waiting Period: None Run Out Period: 90-Days *REMINDER: Receipts for eligible expenses (including over the counter drugs) should be kept for the entire plan year in the event that Gilsbar ask for documentation or the IRS requests a copy of a receipt.*

GILSBAR Flexible Spending Accounts allow you to use pre-taxed dollars towards health care expenses such as prescription and over-the-counter medication, certain medical procedures, copays, and more. With Flexible Spending Accounts (FSA), you can save a significant amount of money on your health and day care expenses using a Health Care and/or Dependent Care Flexible Spending Account (FSA). The frequently asked FSA questions below will help you understand how to make the most of this program and your paycheck.

General questions regarding Health Care and Dependent Care Accounts: *What is an FSA?*

Provided by your employer, an FSA is a reimbursement account that allows you to set aside a certain amount of each paycheck, pre-tax, to help pay for your out-of-pocket medical expenses and/or dependent day care expenses. The amount you elect is deducted from gross earnings before federal and state taxes are calculated. By using your FSA to pay for qualified expenses you save on income tax...which means your take home pay increases!

Will I pay taxes on the money I set aside?

No. FSA contributions and reimbursements are exempt from Federal Income taxes, Social Security (FICA) taxes, and in most cases, state income taxes.

What kind of savings can I realize by participating in this program?

Actual savings depend on your tax bracket, but most people will save about 30% on their eligible health care and dependent care expenses.

Can I submit expenses I incurred before the beginning of the plan year?

No. Only expenses incurred during the plan year and while you are a participant are eligible for reimbursement.

How long do I have to file a claim with Gilsbar after the plan year ends?

You have a grace period (90 days) after the end of the plan year to submit expenses incurred during the plan year.

Can I change the amount of my election(s) in the FSA program during the plan year? (i.e. my glasses cost more than I anticipated, I miscalculated my daycare expenses for the year)

Generally, you may not change your FSA elections during the Plan Year. However, you may change during the annual enrollment period for the coming Plan Year.

There is an exception to this rule: you may change or revoke your deferral rate in the FSA if you have a Change in Family Status. Examples of a qualifying status change may include:

- Marriage, divorce, or legal separation
- Birth, adoption or placement for adoption of a child
- · Death of a dependent or spouse
- Change in employment status of yourself or your spouse
- A significant change caused by a third party in the cost of your dependent care coverage

If I terminate employment, or participation in the FSA, what happens to the money left in my account(s)?

You will be reimbursed only for expenses incurred prior to your termination date, and submitted within the termination grace period. Any money remaining in your account(s) after the grace period will be forfeited.

Can I view my FSA balances online?

Yes! Visit myGilsbar.com and login to access claims information and FSA balances online. Once you are logged in, select the Flexible Spending Accounts link to view your account balances. If you are new to myGilsbar, complete the brief site registration to login. You will need your group number (found on your ID Card), social security number, and a valid email address to complete this section.

What if I have a question?

If you have any questions regarding your account balance, claim reimbursement or eligible expenses, you can access your account information at myGilsbar.com or you can call our Customer Contact Center at 1-800-445-7227 ext. 883.

How does participating in an FSA save me money?

The following example illustrates how a FSA saves you money. This example shows the per period savings for an employee on a bi-weekly payroll, with a tax status of "single" with one exemption:

| | With FSA | Without FSA |
|-----------------------------------|----------|-------------|
| Salary | \$1000 | \$1000 |
| Less Pre-Taxed Dollars: | | |
| Health Care Reimbursement | \$100 | 0 |
| Dependent Day Care Reimbursement | \$150 | 0 |
| Taxable Income | \$750 | \$1000 |
| Less: | | |
| Federal Income Tax | \$82 | \$121 |
| State Income Tax | \$17.58 | \$23.44 |
| Social Security | \$57.37 | \$76.50 |
| Net Take Home Pay | \$593.05 | \$779.06 |
| Less Health Care & Dependent Care | \$0 | \$250 |
| Expenses | | |
| Net After Expenses | \$593.05 | \$529.06 |

Tax Savings This Pay Period: \$63.99 / Annual Tax Savings: \$63.99 X 26 pay periods = \$1,663.74

GILSBAR MEDICAL REIMBURSEMENT ACCOUNT

The Health Care FSA is simple! Provided by your employer, a Health Care FSA is a reimbursement account that allows you to set aside a certain amount of each paycheck, pre-tax, to help you pay for your out-of-pocket medical expenses. The amount you elect is deducted from gross earnings before federal and state taxes are calculated. By using your FSA to pay for qualified medical expenses you save on income tax... which means your take home pay increases.

How does the Health Care FSA Work?

WithaHealthCareFSA, youmust decide on your contribution amount at the beginning of the plan year. The amount you designate will be equally divided between pay periods. To estimate the out-of-pocket expenses that you, your spouse, and your dependents may incur, consider any standard co-pays, prescriptions, office visit, and over-the-counter medications and planned medical expenses, i.e. braces or LASIK eye surgery. An expense worksheet has been provided at the end of this section to help you determine the amount of money to allocate to your Health Care FSA.

The IRS requires you to forfeit any money that is left in the FSA at the end of the year. Generally, it is better to underestimate the expenses and pay a little extra tax than to overestimate expenses and forfeit money. To help avoid forfeitures, you will receive a notice of your balance prior to the end of each year.

You can access balance information online 24/7 via myGILSBAR.com. Select the Flexible Spending Accounts link to view your balances. Once you decide how much you want to contribute each paycheck, the money is automatically deposited into your account. As you incur eligible expenses, fax your completed claim form and receipts to Gilsbar for reimbursement.

What is eligible for reimbursement under the Health Care FSA?

Eligible health care expenses may include deductibles, co-payments and amounts over the maximum your plan pays, expenses for routine physicals and other expenses not covered by your health care plan. For more complete listing please refer to the "Qualified Medical Expenses Eligible for Reimbursement" list below.

How do I get reimbursed?

For reimbursement of expenses covered under a health care plan:

- Ensure your expenses are submitted to you health carrier
- If you alos have coverage through a spousal plan, you must submit your expenses to both carriers before you submit your expenses for FSA reimbursement
- Once processed by your heath carrier(s), complete the Health Care Expense Claim form and attach a copy of the "Explanation of Benefits" showing the unpaid expesses.
- For reimbrusement of expenses not covered under a health care plan: (ex: over-the-counter medicines) Complete the Health Care Expense claim form and attach itemized bills for the expense.

FAX CLAIMS AND PROOF OF EXPENSE TO 866-635-1329

How much will be reimbursed?

When you submit a health care expense, you will be reimbursed for that expense claim up to the maximum amount you elected for the plan year, minus any previous reimbursements.

Can I use my Health Care FSA for my family's expenses?

Eligible health care expenses incurred by you, your spouse, or any dependent that you claim as a dependent on your income tax returns are allowable for reimbursement.

If I don't have any medical insurance through my company, can I still participate in the Health Care FSA?

Yes. Out-of-pocket expenses for you and your dependents are eligible for reimbursement whether or not you are insured through your company. Health related expenses are reimbursable for your dependents, if you claim them as a dependent on your income tax returns (this definition of a dependent may be different than that used for your health insurance plan).

Is there anything I have to keep in mind when it comes time to file my taxes?

Expenses payable through your benefits program (or your spouse's, if applicable) are not eligible for reimbursement under the Health Care FSA. In addition, expenses reimbursed through your Health Care FSA cannot be claimed as a deduction on your income tax returns.

I am covered under both my health insurance plan and my spouse's. Do I have to submit medical expenses to both plans before I can file for reimbursement from my Health Care FSA?

Yes. IRS regulations do not permit reimbursement of expenses through the FSA that would otherwise be covered under your health insurance plan. Expenses should first be submitted to your health insurance plan(s), then send any remaining unpaid claims to Gilsbar for reimbursement.

If I have a question about my account, what should I do?

If you have any questions, you can access your account information 24/7 at myGilsbar.com, or you can call Gilsbar's Customer Contact Center at 1-800-445-7227 ext. 883.

Qualified medical expenses are those expenses paid for medical care as described in Section 213(d) of the Internal Revenue Code. Insurance premiums are considered qualified medical expenses when they are for payment for a health plan as stated in Section 220(d) (2) of the code. IRS Publication 502, titled "Medical and Dental Expenses", provides more detailed information on eligible expenses. The following is a brief summary of information and is intended to serve as a quick reference to help determine whether or not an expense may be eligible for reimbursement. This list is not all-inclusive. This information is not tax advice. Tax advice should be obtained from a professional tax advisor. IRS Publication 502 can be ordered from the IRS 1-800-TAX-FORM (1-800-829-3676).

Qualified Medical Expenses Eligible For Reimbursement:

| Alcoholism Treatment | FICA and FUTA tax for the handicapped | Orthopedic shoes |
|--|---|---|
| Ambulance | Guide dog | Orthopedist |
| Anesthetists | Gynecologist | Osteopath |
| Contraceptive Devices | Healing service | Oxygen |
| Blood tests | Hearing aid and batteries | Paid for medical care service |
| Braces | Hospital bills | Pediatrician |
| Cardiographs | Hydrotherapy | Physician |
| Chiropractor | Insulin treatments | Physiotherapis |
| Christian Science Practitio- ner | Lab tests | Postnatal treatments |
| Contact lenses | Psychologist | Practical nurse |
| Birth control pills (by pre- scription) | Lodging away from home for outpatient care | Prescription medicines |
| Convalescent home (for medical treatment only) | Lodging away from home or outpatient care | Legal fees (to authorize treatment for a mental illness |
| Crutches | Medical services | Psychoanalyst |
| Dental treatment | Metabolism tests | Psychologist |
| Dental x-rays | Neurologist | Psychotherapy |
| Dentures | Vaccines | Radium therapy |
| Dermatologist | Obstetrician | Registered nurse |
| Drug addiction therapy costs | Operating room costs | Special school |
| Drugs (prescription) | Ophthalmologist | Spinal fluid test |
| Equipment (medical) | Optician | Splints |
| Eyeglasses | Oral surgery | Sterilization |
| Wheelchair | Ultra-violet treatment | Surgeon |
| Telephone or TV equip- ment to assist the hearing impaired | Nursing (including board and meals | Organ transplant (including donor's expenses) |
| Transportation expenses (relative to health care) | Vasectomy | X-rays |

Expenses Not Eligible For Reimbursement

| k | | |
|---|---|---------------------------------------|
| Athletic club membership | Scientology counseling | Swimming pool |
| Travel for general health improvement | Cosmetics, hygiene products, and similar items | Health programs offered by resorts |
| Automobile insurance | Social activities | Illegally produced drugs |
| Maternity clothes | Diaper service | Hotels, health clubs, and gyms |
| Boarding school fees | Special foods or beverages | Tuition and travel |
| Medical coverage | Domestic help | Bottled water |
| Illegal operations and treat- ments | Specially designed car for handicapped other than au- toette or special equipment | Weight loss programs |
| Premium allocable to a com- muting expense of a disabled person | Expenses for sending a prob- lem child to a particular school | Stop smoking programs |
| Cosmetic surgery and proce- dures | Funeral, cremation or burial expenses | |

OVER-THE-COUNTER DRUG/MEDICINE LIST

Please be advised that recent Senate legistlation has stated that effective January 1, 2011, participants are required to have a prescription for Over-the-Counter ("OTC") products to be eligible under their FSA plan. There-fore a prescription or letter of medical necessity would be required after January 1, 2011 for OTC items. You will not be able to use your debt card for OTC items as of January 1, 2011.

The following is a brief summary of information and is intended to serve as a quick reference to help determine whether or not an expense may be eligible for reimbursement. This list is not all-inclusive. This information is not tax advice. Tax advice should be obtained from a professional tax advisor. IRS Publication 502 can be ordered from the IRS 1-800-TAX-FORM (1-800-829-3676).

| Drug / Medicine | |
|--|---|
| Alergy Prevention | First Aid Supplies |
| Antacids and Acid Reducers | Hemorrhiod Treatments |
| Anticandial | Internal Analgesics / Antipyretic |
| Antihistamines | Incontinence Supplies |
| Anti-diahrrheal and Laxiatives | Liniments |
| Anti-fungal | Medical Monitoring |
| Anti-itich Lotions and Creams | Medical Products and Devices |
| Asthma | Menstrual Cycle Medications |
| Cold Sore / Fever Blister | Migraine |
| Condoms and Other Contraceptive Devices | Motion Sickness Medications |
| Contact Lens Solution | Nicotine Gum or Patches and Smoking Cessation Aids |
| Cough Supressants | Pediculicide (head lice) |
| Decongestant / Nasal Decongestant and Cold Remedies | Smoking Cessation |
| Diaper Rash Ointments | Toothache / Teething Pain Relievers |
| Eye Drops for Allergy / Cold Relief | Wart Removal and Medications |

Health Care FSA Expense Worksheet

This worksheet has been prepared to help you determine the amount of money you wish to allocate to your Health Care FSA. You may want to review your checkbook register or credit card statements from last year to identify medical expenses you paid out of your own pocket. Compare last year's typical expenses to those eligible under your Health Care FSA and budget accordingly for the upcoming year, keep in mind to only budget for those expenses specifically eligible under your Health Care FSA.

HEALTH CARE EXPENSES YOU PAID LAST YEAR COULD INCLUDE:

| Deductibles (medical and dental) | \$ |
|---|----|
| Benefit percentage/co-insurance | \$ |
| (The amount NOT paid by your insurance) | |
| Amounts paid over plan limits | \$ |
| Over reasonable and customary allowance | \$ |
| Over psychiatric limits | \$ |
| Over private room allowance | \$ |
| Expenses NOT covered by your insurance plan | |
| Physicals | \$ |
| Prescription drugs | \$ |
| Over-the-counter medications | \$ |
| Vision care | \$ |
| Hearing expenses | \$ |
| Psychiatric care | \$ |
| Dental and orthodontic care | \$ |
| Assistance for the handicapped | \$ |
| Therapy/treatment | \$ |
| Physician's fees/services | \$ |
| Medical equipment | \$ |
| Miscellaneous charges | \$ |
| My out-of-pocket health care | |

(expenses last year)

\$_____

FLEX DEBIT CARDS

IRS rules have simplified the use of Flex Debit Cards. These rules now require drug stores and super markets to only use the card for FSA eligible items. This means that you can use your card at participating stores that offer this feature for the total FSA-eligible amount and NO receipts are needed to verify the eligibility of the purchase! And of course, you can continue to use your Card at pharmacies and other health care providers.

Please visit http://www.sig.is.org/en/index.asp and click on SIGIS Merchant List for the latest list of participating merchants.

Here's how your Flex Card works at participating stores:

- 1. Bring prescriptions and vision products, OTCs and other purchases to the registier at checkout to let the clerk ring them up.
- 2. Present your Card and swipe it for payment.
- 3. If the Card swipe transaction is approved (e.g., there are sufficient funds in the account and at least some of the purchases are FSA eligible), the amount of the FSA-eligible purchases is deducted from the account balance and no receipt follow-up is required. This clerk will then ask for another form of payment for the non-FSA-eligible items.
- 4. If the Card swipe transaction is declined, the clerk will ask for another form of payment for the total amount of the purchases.
- 5. The receipt will identify the FSA-eligible items and may also show a subtotal of the FSA-eligible purchases.

How does the FSA Debit Card work?

Shortly after the start of the plan year you will receive your FSA Debit Card to use for your eligible medical expenses. If you are a current participant, your card will reflect the new plan year contribution amount on the new effective date of the plan. As you incur expenses, use your FSA Debit Card to have the funds taken directly out of your account so you don't have to pay with cash out of your pocket.

Where can I use my FSA Debit Card?

Your FSA Debit Card will only be accepted at authorized vendors that have the appropriate merchant codes, such as medical clinics, hospitals, dental offices, vision care centers and pharmacies.

If I use my FSA Debit Card, is verification of claims still required?

Per IRS requirements, verification of claims is required for all debit card transactions. A large portion of debit card transactions can be verified using one of the IRS' approved electronic methods: however, not all transactions can be verified electronically. For any expense that cannot be verified electronically, you must provide supporting documentation upon request in the form of an itemized bill or receipt to Gilsbar. Verification should include the patients name, date of service, description of services rendered, cost and patient liability. If Gilsbar does not receive verification within 30 days of the date requested you will be asked to return the un-verified amounts to your employer, or they may be counted as taxable income to you.

Are there special rules that are related to prescriptions, over-the-counter (OTC) products, and vision expenses incurred at retail merchants?

Effective January 1, 2011 you will not be able to purchase OTC's with your debit card. You will need to submit OTC's with a prescription or letter of medical necessity along with the claim form.

Can I use my FSA Debit Card for eligible Dependent Care expenses?

No. Your FSA Debit Card may not be used to pay for eligible Dependent Care expenses. Your card will only be accepted at authorized vendors that have the appropriate merchant codes, such as medical clinics, hospitals, dental offices, and vision care centers and pharmacies.

What happens if the FSA Debit Card is used for an ineligible expense?

Gilsbar will review all charges and determine if the card was used for an ineligible expense, according to IRS guidelines. If if was, we will notify you for repayment of the invalid amount. Failure to repay within 30 days of the request can result in the loss of you debit card privileges.

What should I do to pay for an expense that is more than my account balance?

You should tell the merchant to swipe your card for the amount equal to what is left in your account, then use another payment method to pay the remaining balance.

FSA Substantiation

Documenting & Submitting Proof of FSA Eligible Purchases

Frequently Asked Questions:

Previously, I never received notices asking for debit card receipts. Why am I now getting these notices?

The IRS changed the rules regarding how debit cards need to operate for an FSA. These rules took effect on January 1, 2008, so the process Gilsbar has to follow has changed and hence, you have seen a change. According to the new rules, there are five basic requirements that must be met for you to use a debit card for your FSA. These requirements are:

- Participants must provide certification each year that will only use the debit cared for FSA eligible items. This is done during the enrollment process.
- The participant must retain all receipts for all transactions.
- 100% of debit card transactions must be reviewed by a third party to ensure that the items purchased are FSA eligible.
- Sampling or employee "self-certification" is not allowed for an FSA.
- Debit cards can only be used at locations that are medical service providers or provide point of purchase review.

Fortunately, in the new rules, the IRS defines several electronic substantiations methods that we can follow to help with the adjudication process. These methods are:

- Co-pay Match If a transaction equals a co-pay amount or multiples of co-pay amounts under the health plan, not additional information is needed to support a card transaction.
- Recurring Expense For transactions that were previously substantiated, recurring expenses will also be considered substantiated provided they are

incurred with the same provider at the same location for exactly the same amount.

• Real-Time or Merchant Substantiation - If a transaction can be matched against real-time data at the point of purchase identifying it as a medical expense, no additional substantiation is needed.

All in all, with the new rules, about 72% of all debit card transactions fit one of the electronic substantiation categories listed above. Meaning, Gilsbar is asking for detail on 28% of all debit card transactions.

Why does the IRS have these rules? Isn't it my money?

Yes, the money that you put into a FSA is your money; however, in order to receive this money WITHOUT paying taxes you must follow the rules that the IRS has provided for the receipt of an FSA pre-tax reimbursement. At the present time, these rules require all administrators to verify that the money in the FSA is being used for medical purposes.

What should I do if I receive substantiation letters?

You should sign and return these notices to Gilsbar when you resubmit your receipts, and keep a copy of these letters for you records. Remember, you can mail or fax your receipts and forms to Gilsbar:

Mail: Employee Reimbursement Center / P.O. Box 26046 / Tampa, FL 33623 Fax: 1-866-635-1329

What are acceptable forms of substantiation?

Acceptable forms of substantiation include: Explanation of Benefits (EOBs) and register and/or provider receipts showing the date, item bought and dollar amount charged. Credit card receipts are not acceptable forms because they do not provide the specific item purchased; therefore, Gilsbar cannot determine if the expense was an FSA eligible item.

Is it a requirement that providers, pharmacies, hospitals, etc. provide a receipt with services?

No, it is not a requirement that they provide a receipt, but we suggest you always ask for and collect a receipt from medical providers and facilities. If you are ever audited by the IRS, they will require these receipts for validation of purchases.

In addition to sending my receipts to Gilsbar, should I also keep copies of my receipts?

Because FSAs are federally regulated accounts, we do encourage you to practice good record-keeping habits. Just like you track other items for tax purposes each year, consider your FSA documentation just as important. It is our recommendation that you keep these receipts for you personal records in addition to sending them to Gilsbar.

Here are a few organizational and record-keeping suggestions:

- Designate a folder to keep copies of only your FSA eligible receipts.
- In this same folder, keep copies of any information you receive from your employer or Gilsbar regarding FSAs. This includes marketing pieces, letters, or notices you may receive.

- Register on myGilsbar.com and start utilizing the Reimbursement Account Center to stay informed and up-to-date on your account. The reimbursement account center allows you to access the following
 - Available balance
 - Submitted claims
 - Pending claims
 - Payment received
 - List of eligible expenses
 - Downloadable forms
 - And much more!

I thought purchasing at certain vendors were automatically substantiated and considered approved purchases?

Effective January 1, 2009, no additional substantiations will be required for debit card transactions that are approved at the point of sale by merchants (specifically pharmacies) who have adopted the Inventory Information Approval System (IIAS). The IIAS system compares the SKU on the item being purchased with to a list of FSA eligible items sold at the store. When a FSA debit card is used, the pharmacy will only allow the card to pay for the FSA eligible items and any non-FSA eligible items will need to be paid for using an alternative method of payment. After January 1, 2009, if merchants have not updated to this system, FSA debit cards might not work at their places of business. Unless then, providing copies of receipts, even pharmacy purchases, is still required.

FAX CLAIMS AND PROOF OF EXPENSE TO 866-635-1329 FOR PROCESSING. (PLEASE KEEP YOUR ORIGINALS)

Questions? Call Gilsbar's Customer Contact Center at 1-800-445-7227 ext. 883

If you prefer to submit your form by mail, please send claim form and receipts to: Claims Processing Center, P.O. Box 26046, Tampa, FL 33623 (PLEASE KEEP YOUR ORIGINALS)

View claims status on myGilsbar.com within 24 hours.

Gilsbar Dependent Care Reimbursement Account

The Dependent Care FSA helps you pay for child are services which make it possible for you and your spouse (if applicable) to work. It also may be used to help pay for the care of a disabled spouse or dependent.

The Dependent Care FSA creates tax savings on up to \$5,000 of daycare expenses. That can mean \$1,500 in tax savings enough to pay for weeks of eligible child or adult daycare!

How Does a Dependent Care FSA work?

A Dependent Care FSA is a reimbursement account that allows you to set aside a certain amount of each paycheck on a pre-tax basis to pay for your eligible dependent day care expenses. The amount you elect at the beginning of each plan year, is deducted from your gross earnings before federal and state taxes are calculated. By using your FSA to pay for qualified expenses you save on income tax...which means you have more money in your pocket!

To estimate your dependent care expenses, consider your expenses from last year. An expense worksheet is provided at the end of this section to help you determine the amount of money to allocate for your Dependent Care FSA. Remember, the IRS requires that all money in your account be used during the plan year. You can access balance information 24/7 online via myGilsbar.com. Select the Flexible Spending Accounts link to view your balances.

Am I eligible to use the Dependent Care FSA?

To be eligible, you must be at work during the time your eligible dependent receives care. You must also meet one of the following eligibility guidelines:

- You and your spouse are both employed;
- You are a single parent;
- Your spouse is a full-time student at least five months during the year while you
- are working;
- Your spouse is physically or mentally unable to provide his/her own care; or
- · You are divorced or legally separated and have custody of your child most of
- the time even though your former spouse may claim the child for income tax
- purposes.

Who is an eligible dependent?

An eligible dependent is defined as any person who can be claimed as a dependent for federal tax purposes and who:

- Is a child under 13 years of age;
- Is a child over the age of 13 who is physically or mentally incapable of caring for
- himself or herself;
- Is your spouse who is physically or mentally incapable of caring for himself or herself,
- An elderly parent who resides with you and is physically or mentally incapable of caring for himself or herself.

What expenses are covered?

Eligible dependent care expenses are those which allow you and your spouse, if you are married, to work or attend school full-time. Below are some examples of eligible dependent care expenses:

- Day care facility fees
- Before/after school care
- Summer day camp (not overnight)
- Nursery school or preschool, if child is too young for kindergarten
- In home babysitting fees, if not provided by another dependent and claimed as income by the care provider
- Private school tuition, K4 and above is not eligible for reimbursement.

Is there anything I have to keep in mind when it comes time to file my taxes? You are required to provide the name, address and taxpayer identification (or Social Security Number) of the dependent care provider on your income tax return. If you are unable to provide this information, both the tax credit and the exclusion for the spending account reimbursement may be denied by the IRS. Verify that this information is available before you elect to participate in the Dependent Care FSA.

Expenses reimbursed from this FSA cannot be used to claim Federal Income Tax credit; therefore, you will have to determine which approach is best for you. You may even be able to combine the expense account and the tax credits to reduce your overall dependent care expenses. However, the maximum expense you an claim when using both the tax credit and the FSA is the tax credit limit (\$2,400 for one dependent or \$4,800 for two or more dependents), minus the amount reimbursed under the Dependent Care FSA.

How do I get reimbursed?

As you incur eligible expenses you must submit a completed Dependent Care FSA claim form to Gilsbar with proof of payment from your day care provider or from the individual who provides the care. Dependent Care FSA claims bust include the federal tax identification number or Social Security number, name and address of the provider, dates of service, type of service rendered and name of dependent. The individual who provides the care cannot be you spouse or a dependent under the age of 19.

With a Dependent Care FSA, you will be reimbursed as you set funds aside. If you submit a claim for more than what has been set aside for that account, the unreimbursed claim portion will be placed in "pending" status until funds are received through payroll deduction at which time you will receive reimbursement.

Can I pay my in-home daycare provider through the Dependent Care FSA?

Yes. You can be reimbursed from you Dependent Care FSA for any qualified daycare expenses, whether performed in you home, the provider's home or a "daycare center". Receipts for the expenses and caregiver's Tax ID number or Social Security number must be provided.

I'm divorced; my ex-spouse claims our child as a dependent for tax purposes. I pay for child care. Can I use the Dependent Care FSA?

If your child resides with you most of the year, you can use the department care account to pay for child care services. However, you might want to call your tax advisor to discuss your particular circumstances before you elect to participate in the account.

If I have a question about my account, what should I do?

If you have any questions, you can access your account information 24/7 at mygilsbar.com or you can call Gilsbar's Customer Center at 1-800-445-7227 ext. 883

DEPENDENT CARE FSA EXPENSE WORKSHEET

Dependent care expenses you paid last year could include:

Cost of Child or Adult Day Care Facilities*

| Day Care Center / Nursery School | \$ |
|---|----|
| Family Day Care / Adult Day Care Centers** | \$ |
| Wages paid to a nanny or in home care provider*** | \$ |

*The facility must follow all local and state laws.

** These cost are eligible on if the adult dependent spends at least eight hours per day at home.

***Please note these expenses are not eligible if the care services are provided by someone that you claim as a dependent.

| Other dependent care expenses considered eligible by the IRS \$ |
|---|
|---|

TOTAL ESTIMATED DEPENDENT CARE EXPENSES \$_____

Compare last year's typical expenses to those eligible under your Dependent Care FSA and budget accordingly for the upcoming year.

PLEASE FAX CLAIMS AND PROOF OF EXPENSE TO 866-635-1329 FOR PROCESSING.

(PLEASE KEEP YOUR ORIGINALS)

Questions? Call Gilsbar's Customer Contact Center; 1-800-445-7227, ext. 883

If you submit your forms by mail, please send claim forms and receipts to: Claims Processing Center, P.O. Box 26046, Tampa, FL 33623 (PLEASE KEEP YOUR ORIGINALS) Thank you for choosing to participate in the Health Care or Dependent Care FSA. Your FSA plans are administered by Gilsbar, Inc. Your Gilsbar group number is **S2560**.

Access the MyGilsbar.com Website to Manage you Account 24/7!

| View plan year balance | Obtain claim forms |
|--|---------------------------------|
| Set up or edit ACH/Bank Draft Information* | Set up email messaging |
| Check claim status | View payments and payment dates |
| View claim/receipt images within 24 hours | File appeals to denied claims |

*To participate in the FSA Direct Deposit (ACH/Bank Draft) a valid email address is required.

It's easy to get started:

Step 1: After your effective date, go to www.mygilsbar.com and register as a new participant. You will complete a brief registration form to register with a valid email address and your group number.

Step 2: Once logged in, click on the selection under the Reimbursement Account Center section in the left navigation bar. If you are a first time user, you will be prompted to enter you email address to sign up for our Reimbursement Account Center email service. This is an important step to ensure you will updates when:

- a: A claim is received
- b: The claim/receipt images are ready to view online
- c: The claim is processed and posted for payment

Step 3: Click the Accounts tab at the top to confirm that your annual elections(s) and address are accurate. Contact us with any discrepancies.

Step 4: Confirm that your ACH/Auto Bank Draft information is entered and accurate, (or to set up direct deposit into your bank account) click the Profile tab at the top and click Edit under the Your ACH section. To update your email address, click Edit under the View/Edit Your Profile section.

| For Fastest Processing FAX Claims and Receipts to: | Customer Contact Center |
|--|---|
| 1-866-635-1329 | 7:00 AM - 7:00 PM Central Time |
| Mail Claims and Receipts to: Claims Processing Center PO Box 26046 | Phone: 1-800-445-7227 ext. 883 Email: flex@gilsbar.com |
| Tampa, FL 33623 | (Please do not email claims/receipts) |
| (Please keep you originals) | |